PRINT · DOCUMENT MANAGEMENT · MANAGED IT · **CLOUD SERVICES** · PRO AV · SECURITY SOLUTIONS

LDI CONNECT
THE OFFICE TECHNOLOGY TOOLBOX

AI Receptionist

Every Call Answered. Every Time. Fast, Intelligent Answers—24/7.



AI Receptionist is now more easily accessible for you.
Built directly into our Unified Communications (UC) and Contact Center (CC) platforms, this AI-powered voice agent helps businesses answer routine inbound calls, improve responsiveness, AND reduce front-desk workload.

YOUR VIRTUAL RECEPTIONIST. ALWAYS ON. ALWAYS HELPFUL. ALWAYS READY.

Always Available, Day or Night
Provides consistent call handling after hours, on weekends, and during peak times when staff are unavailable, so every caller is acknowledged immediately.

Eliminates Hold Times & Missed Calls
Every call is answered instantly.
No more long queues, abandoned calls, or customers stuck in voicemail.

Connect Callers Faster
Help callers reach the right person or team faster by understanding their intent and routing them to the appropriate destination using configurable transfer rules.

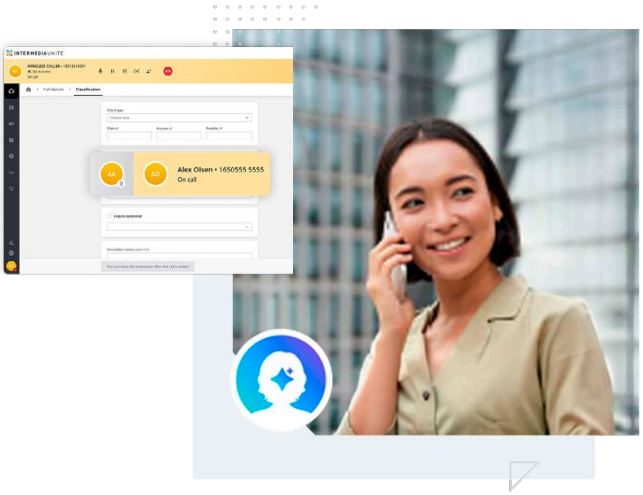
Instant Answers to Business Questions
Give callers fast, accurate answers to questions using your organization's documents, websites, and other supported content without requiring a transfer.

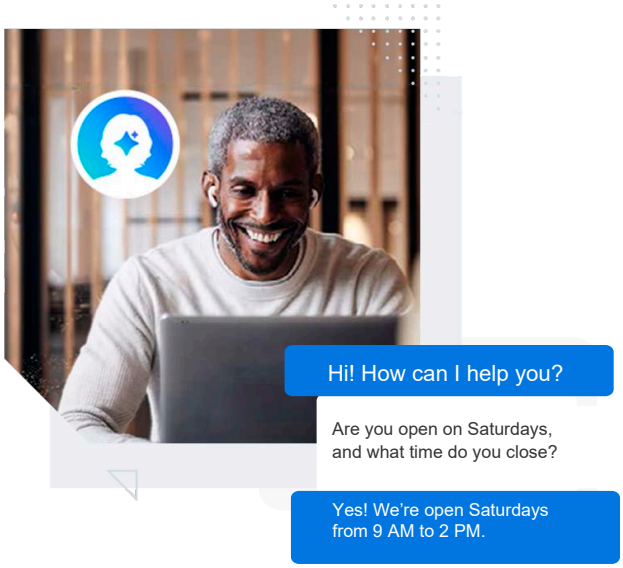
Transfers with Context
Connect callers to the right person with AI-generated interaction summaries, helping employees pick up the conversation with less repetition and a better understanding of what the caller needs.

WHERE AI RECEPTIONIST CAN LIVE IN YOUR WORKFLOW

In Contact Center (CC)

- Serve as the first point of contact for inbound calls
- Automate answering FAQs
- Support after-hours and overflow traffic
- Pass AI-generated interaction context to receiving Contact Center agents





In Unified Communications (UC)

- Enhance your Auto Attendant with a conversational greeting
- Provide after-hours call handling
- Answer calls when employees are busy or off-site
- Route callers by intent to the right person, team, or destination
- Provide info on services offered, contact details, addresses, and more
- Provide AI-generated interaction context when a call is transferred to a UC user

What's Possible with AI Receptionist?

Imagine a world where your business can:

- Welcome every caller instantly with a friendly voice
- Provide accurate information 24 hours a day
- Understand caller needs and route them to the right destination
- Never put customers on hold again
- Keep your staff focused on what matters most
- Deliver big-business customer experiences — without big-business headcount



QUESTIONS? CONTACT US!

myLDI.com | New York | New Jersey | Connecticut | Southern California